

# AT THE AIRPORT

## 1. Watch the video and answer the questions:



## 2. Complete the conversation using the words on the right:

**Clerk:** Good afternoon. Where are you [ ] today?

**Passenger:** I'm flying to Stockholm.

**C:** May I see your [ ] please?

**P:** Yes. Here you are... Do you need to see my [ ]?

**C:** No, I don't. Unfortunately, your [ ] has been [ ]. It's now [ ] to [ ] at 6pm.

**P:** Oh, well. That's not too bad.

**C:** I'm sorry for the inconvenience.

**P:** That's OK.

**C:** Are you [ ] any bags today?

**P:** Yes, I have one bag to check and one bag to [ ].

**C:** Have you left your bags [ ] at any time?

**P:** No, I've always had my bags with me.

**C:** OK. That's good. ... Right now, you have a [ ]. Would you prefer a [ ] or an [ ]?

**P:** Er... an [ ], please.

**C:** OK. Here's a new [ ] and your [ ].

**P:** Thanks.

**C:** Go through [ ] and your [ ] to Stockholm will depart from [ ] B25. The flight [ ] at 5.30.

**P:** [ ] B25... OK. Thank you.

Where is he flying to?

Is there any problem with the flight?

What time is the flight scheduled to depart?

Does he have any luggage to check in?

Does he have any carry on luggage?

Does he prefer a window seat?

What gate will the flight depart from?

What is the flight boarding time?

unattended  
depart  
security  
boards  
middle seat  
checking in  
delayed  
aisle seat  
aisle seat  
boarding pass  
boarding pass  
passport  
carry on  
baggage claim  
scheduled  
gate  
gate  
flying  
window seat  
flight  
flight